

Gas Safety and Servicing

SAHA has a statutory duty to ensure that all gas appliances, flues and gas pipe work installed by SAHA are serviced and a gas safety check is carried out annually in accordance with the Gas Safety (Installation and Use) Regulations 1998 and the requirements of the Health and Safety executive.

SAHA Responsibilities:

SAHA carries out annual servicing and safety checks to all of its properties with a gas supply. The servicing is carried out on a set programme to ensure a safety check is carried out every 12 months. Our appointed contractor will send residents a notification letter, informing them of the gas service date booked and detailing the importance of allowing SAHA's contractor access to the property.

The work involved is completed by GAS SAFE contractors. You are entitled to ask to see the contractor's identity card upon request.

SAHA will:

- ENSURE that all gas appliances, flues and pipe work installed by SAHA are maintained and operate in a safe condition
- ENSURE that an annual gas service is carried out within one year of the previous service date.
- ENSURE that a record is kept of each annual gas service
- ENSURE that you receive a copy of the current gas service record. If you are a new resident a copy will be provided during your tenancy sign up.

Resident Responsibilities:

SAHA maintenance records will ensure that a gas safety check appointment will be booked prior to the service due date every 12 months,

The majority of our residents co-operate with this, allowing the inspection to be undertaken quickly and efficiently.

As a SAHA resident you have responsibilities, which are outlined in the terms of your tenancy agreement and the resident handbook.

You should:

ALLOW prompt access to your home to for our contractor to carry out maintenance or safety checks on gas appliances installed by SAHA

ALLOW access on the appointment date made for the annual gas service

TURN OFF any gas equipment if you are worried about its safety and CONTACT SAHA immediately to register your concerns

You must also ensure that a GAS SAFE registered contractor connects any gas appliance you plan to have installed, i.e. a gas cooker.

FAILURE TO GIVE OUR CONTRACTORS REASONABLE ACCESS TO YOUR HOME IS A BREACH OF YOUR TENANCY AGREEMENT AND COULD RESULT IN LEGAL ACTION TO ENFORCE ACCESS,

WE HOPE SUCH ACTION WILL NEVER BE NECESSARY, BUT WE WILL NOT HESITATE TO TAKE ACTION WHERE THE HEALTH & SAFETY OF OUR RESIDENTS OR THEIR NEIGHBOURS MAY BE AT RISK

SAFETY FIRST

If you smell gas

TURN OFF THE GAS AT THE METER

OPEN ANY WINDOWS

EXTINGUISH ALL NAKED FLAMES

DON'T USE ELECTRICAL SWITCHES

CALL THE GAS EMERGENCY SERVICES ON FREEPHONE 0800 111 999

SAFETY TIPS

Regular servicing and following the basic tips below will help ensure the safety of your gas appliances:

NEVER try DIY on any gas appliance

NEVER block sources of ventilation such as air bricks, window vents and flue terminals

ALWAYS follow the user instructions provided to you

To discuss any aspect of the gas safety policy or if you have any concerns you can contact SAHA Customer Service Centre on 0800 970 6363 or e-mail info@saha.org.uk.