

Transforming Lives.

Understanding your rent statement



saha

Salvation Army Housing Association

Rent Statement Example
(For illustration purposes only)

Salvation Army Housing Association
3rd Floor, St Olaves House,
10 Lloyds Avenue, London
EC3N 3AJ

Area
Assistant
Customer Services

Midlands - General Needs
Rebecca McGill
0800 970 6363

ZZZ345 Mr John Smith
Accommodation 1
Some Street
Anytown
Postcode

Statement Date: 14/01/2015

Rent Details

Rent	79.18
Service Charge	6.77
Total Rent	85.95

Statement Message:

Period No.	Transaction Date	Description	Rent Due	Payment Received	Balance
18	05/01/2015	Opening Balance Rent Charge	0.00 85.95		85.95AR
19	05/01/2015	Direct Debit		85.95	0.00CR
20	12/01/2015	Opening Balance Rent Charge	0.00 85.95		85.95AR
21	12/01/2015	Direct Debit		85.95	0.00CR
Balance as at statement due					0.00CR

Area is the part of the country your property is in.

Assistant is your main contact person, usually a Housing Officer.

Statement Date is the date the statement was printed off, therefore it will only show payments made and received up to this date.

Personal Details these are the details of who is the registered tenant with the property address.

Tenant Number is your personal reference number.

Rent Details show a breakdown of what you actually pay for.

Rent is the charge for your home. It takes into account whether it is a house or a flat and how many bedrooms it has.

Service Charge is the charge that covers the costs of keeping estates, facilities and services provided in good order, to which everyone contributes. On the rent statement these are all listed under rent details. Some may be blank on your statement as not every home requires a service charge, and service charges can differ.

Period No is the week number based on the week in the financial year that runs from 1st April to 31st March

Transaction Date is the date payment was made or received.

Rent Due is the total charge due for your property

Payment Received shows personal payments you have made, Housing Benefit payments and supporting people payments

Arrears (AR) money that is owed on your rent account.



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