

Get Involved at saha



What is resident involvement?

Resident involvement is at the heart of everything that we do at saha to ensure that the services we provide meet your expectations. By taking part in resident involvement you can make sure you make the most out of your community.

Why get involved?

- · You have the opportunity to have your say on what we do
- You get to learn new skills
- You get the chance to be involved with your local community

How can you get involved?

- Join the T4R panel
- Sign up to saha Rewards
- Set up a residents association
- · Join the customer panel
- Become a mystery shopper
- Join in on our scheme inspections
- Submit an article to The Loop newsletter

So... how much time is it going to take?

Our Get Involved options range in the time that it will take you to complete and we try to offer a variety of different ways for you to Get Involved that will suit you.

Some of the activities that will take more of your time include:

- Taking part in our T4R (Together4Residents) meetings and helping to scruinise saha services'.
- Resident meetings Meetings that take place in your service or scheme will involve updates about your service, the wider saha and numerous other topics.

We also offer Get Involved options that you can do from the comfort of your favourite armchair.

- saha Rewards you can swap your activities for vouchers! activities
 include submitting photos of activities on your scheme, feeding back on
 Get Involved topics and feeding into the resident scrutiny meetings.
- Resident Associations Residents are encouraged to get together and form residents associations that promote improvements.
- The Loop newsletter We love to publish your achievements in our newsletter! send us all of your details and don't forget a photo!
- Scheme Inspections you can join your housing officer on a inspection of your scheme to help to make local improvements.

"When you do nothing you feel overwhelmed and powerless, but when you get involved you feel the sense of hope and accomplishment that comes from knowing you are working to make things better"

Pauline R. Kezer



Salvation Army Housing Association

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