

Organisations That May Help

- **Citizens Advice Bureau**
www.citizensadvice.org.uk/getadvice find your local citizens advice bureau
- **Money Advice Service**
www.moneyadviceservice.org.uk interactive tools for budgeting and borrowing, information and leaflets
Helpline: 0300 500 5000
- **National Debtline**
www.nationaldebtline.co.uk
free, independent debt advice over the phone. Debt information pack, sample letters, factsheets Free independent debt advice line: 0808 808 4000



Salvation Army Housing Association Customer Service Centre

53 - 55 Victoria Square, Bolton, BL1 1RZ Phone: 0800 970 6363
Fax: 01204 375768
Email: info@saha.org.uk
Registered Offices: 3rd Floor, St Olaves House, 10 Lloyds Avenue, London EC3N 3AJ

Version1.0

Resident Support Fund



Introduction

Saha's mission is to transform lives by providing solutions to homelessness and enabling our residents to fulfil their own potential.

To support Saha's vision to help Transform Lives we have established a **resident support fund** to help residents who may be facing challenging financial times.

The aim of this fund is to provide **one off** grants to residents.



Information

The maximum value of any grant will normally be £250.

Resident support fund grants are intended to be used for one off emergencies or unexpected costs

Some examples maybe:

- Difficulties with utility bills due to the rising cost of living
- White goods
- Essential Furniture/Carpet ect
- Funeral expenses
- Food vouchers
- School Uniforms
- Car repairs (where car is essential for the resident to get to work)

Please note, this list is not exhaustive

Who Can Apply

To be eligible for a grant through Saha's resident support fund applicants should consider the following:

- Are you a current Saha resident?
- Do you have outstanding tenancy/rent issues? (These maybe taken into account)
- Are you willing to discuss your financial circumstances with a member of staff
- You can only be awarded a grant once a year

How To Apply

Contact Customer Service Centre on 0800 970 6363, they will take your details send you an application form and make an appointment to see your neighbourhood officer.